STCC
Springfield Technical Community College

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nettutor®
Online Tutoring Service

A Student Guide to NetTutor
Live One-on-One Tutoring

NetTutor is a comprehensive online tutoring service for all levels of college courses. All of our tutors are highly trained, and experts in the course that you are taking.

- **What happens in a tutoring session?**
    - When a tutor is available, you will automatically be brought into a tutorial room.
    - A cowbell will ring. This lets you know that the session has begun.
    - Your tutor will help you work the problem out and give you hints if you get stuck.
    - Please come prepared to learn.

- **What if I don't have time to chat with an online tutor?**

    The Q&A Center allows you to ask a question off line, which a tutor will usually answer within 24 hours. When an answer has been prepared, you will receive an email notifying you that your question is ready. After you review the answer, you can ask a follow-up question.

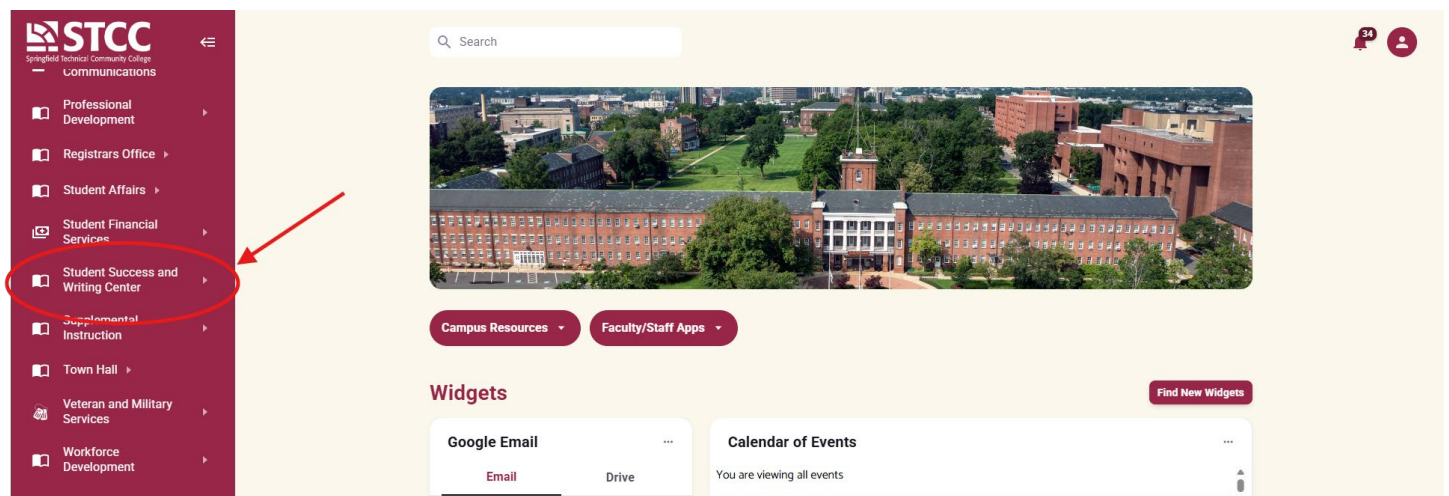- **What if I need technical help?**

    If you have any questions or technical difficulties, click the Customer Service Request link and fill out the form. You may also call our Customer Support Team at (813) 674-0660 x204.

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1. Go to www.stcc.edu. Select the eTools menu and click STCCNet Portal.

2. On the STCCNet Portal Search for the Menu > Student Success Center > Tutoring. Click on the Net-Tutor image.

Enter your Username and Password. (The same username and password used to access ARIES).

3. Choose the subject you need tutoring in.

Hello, Aaron.

Welcome to the Student Hub! Choose one of the options below to access student services and academic support.

NetTutor Tutoring Center
Connect with a friendly tutor. Help is just a click away.

NetTutor Writing Center
Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.

Customer Care
Not sure how to use the system? Read how-to articles or connect with a support tech.

Please Select a Group to Receive Tutoring in That Area

Accounting >	American Sign Language (ASL) >	Anatomy and Physiology >	Applied and Technical Math >
Arabic >	Bengali >	Biochemistry >	Biology >
Business >	Chemistry >	Computer Science >	Criminal Investigation >
Criminal Law >	Criminology >	Economics >	Ethics in Criminal Justice >
Finance >	French >	FYE & College Student Success >	German >
Greek >	Hindi >	History >	Indonesian >
Introduction to Criminal Justice >	Italian >	Japanese >	Kannada >
Korean >	Latin >	Law >	Malayalam >

4. If there are tutors available for the subject you picked you can begin your tutoring session.

Aaron
Drop-In Tutoring Hours
Customer Care

Welcome, Aaron!

Accounting

Drop in and Meet with a Live Tutor

Wait for your turn to meet with a live tutor.

Schedule an Appointment

Go to the scheduling system to schedule an appointment with a tutor.

Drop off a Question

Drop your question off here.

Your Accounting Locker

Watch videos of your previous sessions and review feedback on your dropped-off questions.